

Courtyard Manor Communities Covid-19 Important Information

Courtyard Manor Communities, specializes in serving our elderly population that may have needs that are very high. The threat of Coronavirus (COVID-19) is very serious and we have taken steps to prepare our communities to assure the health and wellbeing of our residents and staff are of the utmost importance.

We are closely monitoring this situation and reviewing the most current information provided by the CDC and our local Health Departments.

Courtyard Manor Communities' procedures to maintain a healthy environment for our residents and staff:

*All Courtyard Manor Communities' family members have been contacted by phone, and are aware of our current situations at all of our facilities. They are aware of our current protocols that we have implemented at this time. (Some of our facilities may have differing situations) Please check for updates on our Courtyard Manor Facebook page. If you have other family or friends, please encourage them to join our friends on Courtyard Manor's Facebook.

*We have posted on our premises CDC recommended literature

*We are working diligently according to CDC guidelines to reduce the risk of spreading respiratory infections, through standard and enhanced infection prevention practices. Courtyard Manor is focusing on continuous proper sanitation of all of our communities. Main areas, restrooms, Dining areas, resident rooms etc...

*Proper hand Hygiene compliance and appropriate use of personal protective equipment.

* Staff temperatures are monitored at a specific designated area prior to entering any of our buildings. Staff are also required to fill out a questioner obtained from the CDC. It includes Chills/Fever, vomiting, diarrhea, abdominal pain, any close contact with a confirmed probable Covid-19 case. Has staff traveled in the last 14 days, any use of public transportation?

* Any symptoms of muscle aches or pain, non-productive/dry cough, sore throat, runny nose, difficulty breathing. If answer is yes to any questions or we notice any symptoms with our staff, they're turned away and unable to work.

* Due to the severe outbreak of COVID-19 in Oakland County, Courtyard Manor has been generous in providing staff with monetary incentives to come to work and care for your loved ones at this time.

Courtyard Manor Communities are also prohibiting any visitation by families, vendors, friends until further notice. We are only allowing ABSOLUTELY NECESSARY visits of medical personnel or Hospice in at this time until further notice.

- We are doing Tele visits with doctors and residents
- Courtyard Manor Nurses are also drawing our own labs and having picked up verse's exposure with lab technicians
- Courtyard Manor is staying up to date on CDC, Health department recommendations.

- Courtyard Manor is also monitoring our resident's temperatures regularly and monitoring for symptoms.
- We're practicing social distancing. No events or group activities, outings or communal dining.
- **Any events, entertainment, church services are suspended until further notice. (This includes, annual summer picnics, Easter egg hunts, car shows any outings at all Courtyard Manor properties.**
- It is required to allow residents from the hospital to return to facility. Per CDC COVID-19 Under Home Isolation: When home isolation can be discontinued.
- At Least 3 days 72 hours have passed since recovery defines as resolution of fever without use of fever reducing medications and improvement in respiratory symptoms (cough, shortness of breath) and at least 7 days have passed since symptoms first appeared.

IF ANYONE HAS GOWNS, MASKS OF ANY SORT, HAND SANITIZER THAT YOU ARE ABLE TO DONATE PLEASE CONTACT THE MARKETING DEPARTMENT.

RESOURCES FOR MORE INFORMATION

[CDC resources](#) for long term care facilities

[CMS.gov](#) resources

[AHCA](#) resources

CMS [new measures to protect nursing home residents](#) from COVID-19